IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

ATTY. DOCKET NO.: RSW920030117US1 IN RE APPLICATION OF: Chessell et al § EXAMINER: Marc M. Duncan § ART UNIT: SERIAL NO.: 10/628.647 2113 8 CONF. NO.: FILED: July 28, 2003 4885 FOR: RESOLVING PROBLEMS IN A 8 BUSINESS PROCESS UTILIZING A § SITUATIONAL REPRESENTATION

AMENDMENT A UNDER 37 C.F.R. § 1.111

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MAIL STOP AMENDMENT COMMISSIONER FOR PATENTS PO Box 1450 ALEXANDRIA, VIRGINIA 22313-1450

OF COMPONENT STATUS

STR:

This Amendment is submitted in response to the Examiner's Action dated March 19, 2008, having a shortened statutory period, set to expire June 19, 2008. No fee is believed to be required to submit this amendment. However, in the event any fees are required, please charge IBM CORPORATION'S Deposit Account No. 09-0461. No extension of time is believed to be necessary. However, in the event an extension of time is required, that extension of time is hereby requested. Please charge any fee associated with an extension of time as well as any other fee necessary to further the prosecution of this application to IBM CORPORATION'S Deposit Account No. 09-0461.